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Trading Update



A view from Richard Smoorenburg

The agency model is crumbling: here's what comes next

In the past 15 months we've seen unprecedented change in the way brands engage with consumers digitally. As new channels and user behaviours continue to emerge, agencies will need to break free from antiquated models and strategies to remain relevant.



Financial Performance

/ Q3 reported Revenue up 106% to £178.4 million

/ Q3 reported Gross Profit up 92% to £144.4 million

/ Q3 like for like Revenue up 56%

/ Q3 like for like Gross Profit up 42%

/ As signaled before, EBITDA and EBITDA margin continue to reflect increasing investment to prioritise top-line growth given our success in building our "whopper" client base and structures, as well as emerging service areas and technology platforms to increase efficiency

/ Company trading in line with external top-line expectations, surpassing the third guidance revision to 40% from 25% at the beginning of 2021

/ Liquidity remained strong in the third quarter with current monthly net debt position fluctuating between £20 million and £40 million after significant merger payments following €375 million senior secured term loan issue and £100 million revolving credit facility in July

/ The Company's latest and fourth three-year plan for 2022-2024 calls yet again for a doubling of top and bottom line organically

Revenue and Gross Profit by Practice

£ 000	Reported		+/-%	Like-for-like		+/-%	Reported		+/-%	Like-for-like		+/-%
	Q3 2021	Q3 2020		Q3 2021	Q3 2020		YTD 2021	YTD 2020		YTD 2021	YTD 2020	
Revenue												
Content	129,504	69,317	87%	129,504	80,695	60%	328,846	181,021	82%	328,846	204,882	61%
Data & Digital Media	48,877	17,075	186%	48,877	33,975	44%	128,823	46,718	176%	128,823	88,561	45%
Total	178,381	86,392	106%	178,381	114,670	56%	457,669	227,739	101%	457,669	293,443	56%
Gross Profit												
Content practice	95,693	58,370	64%	95,693	67,778	41%	252,740	152,783	65%	252,740	171,918	47%
Data & Digital Media	48,701	16,929	188%	48,701	33,711	44%	128,316	46,488	176%	128,316	87,991	46%
Total	144,394	75,299	92%	144,394	101,489	42%	381,056	199,271	91%	381,056	259,909	47%

Gross Profit by Geography

£ 000	Repo	orted	+/-%	Like-f	or-like	+/-%	Reported		+/-%	⁶ Like-for-like		+/-%
	Q3 2021	Q3 2020		Q3 2021	Q3 2020		YTD 2021	YTD 2020		YTD 2021	YTD 2020	
Gross profit by Geography												
Americas	102,174	55,074	86%	102,174	76,287	34%	270,962	143,895	88%	270,962	190,854	42%
EMEA	27,887	12,972	115%	27,887	15,904	75%	76,171	36,963	106%	76,171	46,074	65%
Asia-Pacific	14,333	7,253	98%	14,333	9,298	54%	33,923	18,413	84%	33,923	22,981	48%
Total	144,394	75,299	92%	144,394	101,489	42%	381,056	199,271	91%	381,056	259,909	47%

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Gross Profit growth like-for-like



Prioritising top-line growth

/ Company trading in line with external top-line expectations, surpassing the third guidance revision to 40% from 25% at the beginning of 2021

/ Client conversion at scale momentum continues with six "whoppers" now secured and nineteen more potentials identified

/ EBITDA and EBITDA margin continue to reflect increasing investment to prioritise top-line growth:

- / Client leadership to service 'whoppers"
- / Growth teams
- / Implementing tooling (CRM, communication)
- / C-TV, Ecomm, Digital Events
- / Further building our infrastructure on legal, risk, compliance, IT and HR/talent



Clients, Mergers & Market Trends

Sir Martin Sorrell's S4 Capital snaps up a digital product design firm as it looks to take on consulting giants like Accenture and Deloitte

Lindsay Rittenhouse Sep 17, 2021, 8:00 AM





Sir Martin Sorrell, executive chairman of S4 Capital. John Phillips/Getty Images

S4 Capital has snapped up Zemoga, a digital product design and engineering company as Sir Martin Sorrell's "faster, better, cheaper" ad company tries to takes on consulting giants like Accenture and Deloitte.



Q3 - A strong quarter for new business Land & Expand Google P&G Mondelēz, amazon ĽORÉAL PayPal NETFLIX Allianz (II) FACEBOOK hD ABInBev CISCO **New Clients** J U S T **()** Banco Azteca Miele MONCLER Egg an amazon # essity Haspro 🔆 Skin Trust Club KUAISHOU TECHNOLOGY

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Our client portfolio





6.0%



An attractive and expanding client base





Mergers in Q3 2021 zemoga Sep 2021 Zemoga CASHMERE destined Sep 2021 Cashmere Jul 2021 Jul 2021 €375m Term Loan B Destined

Chapter 02 - Clients, Mergers & Market Trends

Strong growth continues for Digital Transformation and Marketing spend



Global Spend in Digital Transformation - DX (USDbn)

Growth in Digital Media Spend



Growth in Advertising Revenues





Marketing Budget Breakdown



Source: IDC, Euromonitor, Bloomberg and Morgan Stanley Research







Media.Monks expands into technology services market with Zemoga merger

By Sam Bradley September 17, 2021

Technolog Services

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Media.Monks has expanded into technology services by merging with Zemoga

Media.Monks, the digital marketing network owned by S4 Capital, has announced its expansion into technology services with the acquisiton of Colombian product design firm Zemoga.

What does Zemoga do?

 Founded in 2002 in Colombia, with offices in LA, New York, Medellín and Bogotá, Zemoga specializes in B2B product design, engineering and delivery services.



The Worldwide Digital **Transformation Market** \$337bn \$879bn 21% 2020 2025 CAGR for Digital Transformation Services

Zemoga Introduction

Zemoga is a leading digital transformation services firm specializing in delivering nearshore, advanced digital product design and engineering services to U.S. enterprise clients. They help conceive, design, and build innovative digital solutions that enhance customer experience and drive business growth.







World-Class Digital Product Development Capabilities

Zemoga supercharges global enterprise clients with top digital services delivery talent who possess world-class digital product strategy, design, and software development capabilities.

Design	Engineering	Delivery
Product discovery & strategy User research Rapid prototyping UX design UI design Visual design	Front-end engineering Back-end engineering Mobile engineering OTT engineering Quality Assurance (QA/QE/QC) DevOps	Program management Product management Project management Business analysis

Supporting robust client offering

Ideation & Product Design (Strategy, Design & Prototyping)

Platform Maintenance & Evolution

Breadth of in-demand & specialized capabilities to deliver on client digital product needs

Digital Product Development

Managed Capacity (Hybrid Staff Augmentation Models)



Expansive Tech Stack Expertise

Zemoga's technology agnostic approach fosters customized digital product development and delivery. It supports the entire software development life-cycle, transforming technical challenges into solutions.

Mobile App Dev	Back-End Dev	Front-End Dev	Streaming / OTT	DevOps	Quality Assurance				
Architects & Tech. Leads	•	•	tions Architect / Cloud Architect / / C++ / C / PHP / DevOps / Micro		/S				
 ios image: Constraint of the second seco		V & C Sass- © svelte	tvOS TIZEN firety androidtv chromecast chromecast Chromecast Chromecast Chromecast Chromecast	A ATLASSIAN Jusoftware * Confluence * Bitbucket AWS ON ON ON ON ON ON ON ON ON ON ON	BrowserStack sonarQube TestRail TestCafé Nightwatch.js				
Security - Accessibility - Coding Conventions - Doc standards - Automation + Cloud - Test Driven Development									
Quality / DevOps									



Proven Collaborative & Frictionless Delivery

Through communication, quality, and time zone parity, Zemoga provides frictionless nearshore delivery services that empower client partners to rapidly scale and deliver on core digital initiatives.

Working in lockstep with clients to provide increased velocity & expertise through true team-based collaboration

- With dedicated and integrated on/off-site team structures, Zemoga team members partner with clients to live and breathe their creativity, methodologies, work ethic, and culture
- Augmentation of client organizations with broad range of specialized skill sets to deliver on their digital product needs
- Dual-method delivery approach:

Method 1: Zemoga team members complement existing client team

- Method 2: Zemoga team and client team members form a "squad"
- Delivery model ensures that value is immediately transferred to clients, raising the bar in delivering managed capacity to leading global enterprises



Experienced & eloquent Zemoga staff work alongside client stakeholders through effective "team pod" structures

- Specialized individuals delivered to multi-disciplinary teams (UX, creative, front/back-end development, QA, etc.)
- Experienced strategists, designers, and technologists work hand-in-hand with key client stakeholders
- Cross-collaboration orchestrated by Zemoga Delivery Manager/Technology Lead ensures seamless execution aligned with client business objectives and technology stack/needs







Formidable Nearshore Delivery Footprint

Since pioneering digital services nearshoring from Colombia in 2002, Zemoga has grown to 440+ talented digital specialists, and remains the gold standard in nearshore delivery for U.S. enterprises.

Unparalleled foothold in talent-rich Colombia with skilled resources that span functional disciplines



- Presence in the biggest tech talent hubs of the country and opportunity to expand in mid-size cities with incredible potential for
- Ideal talent distribution across disciplines, structured based on the company's understanding of big organizations' product design and development needs.

PMO

Assurance

Mobile



Magnet for top talent to support exponential growth



Setting milestones in the region with an impressive Device Lab

- LatAm's first ever world-class Device Lab that rivals those developed by Silicon Valley giants. First regional digital services firm with a dedicated facility of this level, validating the export model of services and innovation from Colombia.
- Provides engineers and UX designers with 150+ test devices across every desktop, mobile, and OTT platform in the market.





Blue Chip Enterprise Client Roster

Exceptional experience working with marquee enterprise brands (select current & former clients over the last 5 years)



"I think their staff in general and their professionalism is at a level of most West Coast tech companies. Their expertise in creating customer centric experiences is clear in the team they put in place and the quality of work they deliver."

Chris Hebert, Head of Product, PlayStation Vue "We quite literally could not have accomplished this herculean effort without our friends and colleagues at Zemoga. Designers and project managers led key features across the entire customer journey. They helped us imagine a brighter future for Walmart customers, not shying away from challenging the status quo and championing the needs of our customers while balancing the needs of the business. I'm beyond thankful for these bright, inquisitive, and passionate individuals. I can't wait to see what we accomplish together next!" Stephanie Mencarelli, Sr. Director of Design, Walmart "Zemoga continues to be the gold standard in Roku development." Tom Charles, Manager of Developer Relations, Roku

"There are many things that set Zemoga apart from their competitors. For Morningstar, it was their culture and understanding of our business. They always rise to the challenge, they are always committed, and are a pleasure to work with."

James Rhodes, CTO, Morningstar



Synergy Opportunities

/ This is an extension of our existing service offer to establish a distinct "Technology Services" Practice

/ Share client bases and consolidate business development opportunities

/ Augment existing client work and projects

/ Creating Digital Products & Services means Design, UX, CX and Data Services workstreams. Once completed they usually require marketing campaigns - All core capabilities of Media.Monks

/ Nearshore production model can service clients globally

/ Broadens our Total Addressable Market and opens up budgets held by CIO or CTOs

/ S4's merger expertise and access to capital can fuel further expansion and growth

/ We have already converted two client opportunities together and are pitching several more!

<complex-block>

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NOVEMBER 8, 2021 by ALEXANDER LEE

The metaverse industry is undeniably hot. Since this time last year, Google searches for "metaverse stock" have increased by 17,900 percent, according to research by <u>IG</u>. The upside to all this interest: innovation keeps coming. Last week, Facebook rebranded as Meta, becoming the latest corporation to signal its commitment to becoming a metaverse company. But it also led to lazy hot takes, spawned a cottage industry of opportunists and sparked an ill-judged scramble among the tech behemoths to try and own the concept. It's all given rise to the downside of all this: that the metaverse is a complex, messy landscape that's hard and expensive to

Where we're at today...





We've started construction...

Media.Monks understands the ins & outs of metaverse platforms, gaming worlds, and the intricacies of creating virtual experiences for the world's biggest brands.



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S4 is the company in this industry to double dip on the metaverse.



S4 Metaverse Group founded in April 20'.

112% increase in related revenue in 21' with major projects across all client groups.

£29-44 million pro-forma revenue projected for 22'.

From tech consulting, to NFTs, to full 3D worlds, we are pouring the concrete of the metaverse.





Let's build it with our Approved Partners





FB & the Metaverse

The Boz

With Boz stepping into the role of CTO, the Metaverse becomes a core priority for FB.

"We will effectively transition from people seeing us as primarily a social media company to being a metaverse company."

Our 2nd FBC

This month, we premiered the second virtual Facebook Connect. FBC is FB's largest event, and the world's biggest XR event. Media.Monks has been the end-to-end partner for the event for 2 years now.

Our 3rd NBA Season

In November, we won our 3rd season of presenting the NBA in VR. The season will serve as the tentpole event for FB's new platform and will be aired in a virtual arena built by Media.Monks.



A B2C Interactive Metaverse Event

We showcased 11 brands over 2 days, with a mix of pre-recorded content and live in-studio segments. In studio, we built 2 custom sets including a 35-foot LED wall with a 5-degree curve and 6 cameras, 5 manned and 1 robotic.

We highlighted Media. Monks' vast technical capabilities by offering remote access to all camera feeds & program during rehearsals for remote review. We tapped into the breadth of our global company by executing real time operation, communication and feedback spanning 5 countries: NL, US, SP, Argentina, England.

- Total concurrent users peaked at 14,000 (+40% increase YoY)
- Total Net Sales of \$4.5M
 - With 20% sales coming from the app
- Acquisition of 1300 NEW Premium Subscribers (NA & UK)



Virtualization is the obvious next step in digital transformation.

- Lewis



ADVERTISINGWEEK Building Brand-Agency Relationships that Move at the Speed of Digital **IDFA** & **Cookies** f It's easy to recognize that the world has transformed significantly in recent years: consumer behaviors have shifted online and brands'

recent years: consumer behaviors have shifted online and brands' investments in digital have rapidly accelerated. And in the center of both trends sits the agency partner, whose job is to connect brands with their audiences everywhere they show up. But amidst an era of incredible change, why has the brand-agency relationship largely stayed the same?

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Privacy Is Reforming Digital Marketing

Data & Content are key as the industry matures toward directly consented user information & custom experiences.

S4 fits the form of this new paradigm perfectly

Removal of 3rd Party Data Is The Biggest Change Of The Decade

Almost every area of digital advertising will be affected by the loss of the 3rd party cookie.

This change began in 2018 with GDPR taking effect and Cambridge Analytica and has been driven by industry competitors, public opinion, & government regulation.

This is good news for S4. Not only do we not have direct revenue tied to cookie deprecation, the disruption is creating a drive towards both 1st party data services we offer and and the use of large walled gardens of accessible consumer datasets by our media services through Google, Amazon, & Facebook.

1st Party Data Is the New Gold Standard

1st party data is becoming the new focus to reach consumers through onboarding data and providing unique customer experiences.

This is an opportunity for brands to add value and to increase customer interaction through outreach and innovation.

The very nature of this change from 3rd party to 1st party requires a multidisciplinary effort, which is rarely available but needed to organize, grow, and target 1st party data – which is central to success, but rarely available. S4 is one of the few organizations with this cross discipline experience.

Consumer Attention To Digital Continues To Grow

Regardless of targeting and tracking changes, digital interactions, investments, and user expectations continue to increase.

This is reflected in the overall time and dollars spent by consumers YoY and is driving advertiser interest in leaning into the paradigm shift.

The competing need for advertisers to provide data privacy while increasing engagement with users opens a number of potential outreach and testing opportunities.



The 'Death of The Cookie' & IDFA

Removal of 3rd Party Data is a sweeping change within digital advertising

Almost every area will be affected, creating many opportunities for S4 services

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3rd Party Cookies

Apple has removed 3rd party cookies from Safari and Chrome is expected to follow suit in 2023. This will limit the ability to track & measure users across different websites for reach or to segment based on behavior.

Other types of user segmentation and targeting, such as contextual and FLoC, are filling the ecosystem, requiring advanced data and media consulting services. S4 does not create or manage large 3rd party data sets for these lost functions.

S4 Capabilities In Demand: Privacy consulting, media tool use and training, & MMM

Identifier For Advertisers (IDFA)

Apple has limited advertiser access to IDFA for iPhone users.

This is used to match downloads to advertising efforts and to target app users.

Apple's ATT framework replaces existing means of attribution. Options for app owners and advertisers to work around this challenge include testing user prompts to improve consented tracking, focusing on advertising within relevant premium apps, and leveraging MMM.

S4 Capabilities In Demand: Privacy consulting, tailored media buy planning, & MMM

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Walled Gardens of Data

Large, owned & operated datasets that can be used for targeting will become a way to increase targeted reach beyond an advertisers' own 1st party data.

This is leading to a focus on Google, Facebook, and Amazon which will require a growth in data integration capabilities.

These capabilities will require technical integrations between engineering, data, media, business, and measurement teams at a large scale.

S4 Capabilities In Demand: Media mgmt, FB, G, and Amz data consulting and engineering, MMM

Chapter 05 - IDFA & Cookies



A Drive Toward 1st Party Data

1st Party Data is the best way to interact with customers

The shift away from 3rd party data and towards 1st party will require extensive changes by most advertisers



Consumer Focus On Digital Is Increasing

COVID accelerated advertiser awareness of the digital trend

Advertisers' appetite to reach and serve customers digitally has continued to grow

We are actively supporting a number of brands on the shift towards first party data use in a privacy-first environment.



S4 helped Mondelez benefit from first party data by implementing first party data practices & use model

- Data Foundations Technology consulting uniting online, offline, and owned data
- Measurement & hypothesis process Data + Media measurement of the impact on point of sale transactions
- Content & Production Content and creatives informed by audience insight
- **Media Optimization** Mondelez's global ROI is up roughly 70%, driven primarily by its more systematic approach to digital and data, per Jon Halvorson, Mondelez Global Consumer Experience VP



With S4, Ace completely overhauled their consumer app to connect user journey touchpoints

- **14MM USD in sales** Through design + gamification & reward strategies
- 2.1MM downloads Driven by overall consumer interest in digital experiences
- 240K new rewards accounts Including the additional first party data offered in exchange for enhanced access to rewards
- Translating Ace's promise of "being the helpful place" A valuable app experience which also increased first party data collection & customer reach opportunities

S4 Is Ideally Situated to Deliver On Privacy Needs



With advanced capabilities in User Experience, Data, and MMM and low use of 3rd Party Data

In an ecosystem focused on change, 1st party data, measurement challenges, and customization



S4 has a portfolio of companies and partners designed for the coming change

S4 is actively investing in the key strategic enablers that will win the next decade of Privacy.

- Privacy-safe first party data consulting audits and planning for collection, processing, and activation
- Award winning creative content for first-party focused, privacy-era customer growth and engagement
- Cookieless measurement (Media Mix Modeling)
- Post-cookie digital advertising media transition support, testing, and ongoing management within new tools and technologies
- Advanced first party segmentation for outreach and analysis through our data science services
- Direct, high-level relationships with the largest walled gardens and publishers for maximum privacy-safe data use and customer outreach

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Summary & Outlook

/ Top line IfI growth at 45% continues more in line with tech services companies than adholdcos.

/ Top-line growth prioritised over margin growth at this stage in S4's development.

/ EBITDA margins continue to reflect investment in "whopper" management, new service capabilities and technology.

/ Six "whoppers" achieved in 2021. 19 more identified as potentials over the coming years.

/ Our TAM: (Digital media, marketing services, trade budgets and digital transformation) forecast to grow by 15-20% per annum over the next five years.

/ Advertising as a percentage of GDP forecast to rise to 1.75% of GDP from 1.0%, purely due to the rise of digital.

/ Strong pipeline of M&A across all practice areas and geographies.

/ Fourth three year plan 2022-4 calls for doubling of top line and bottom line organically and 2022 Budget targets 25% organic growth.



